

| <b>Theme summary – Environment and Housing</b>  |               |
|---|---------------|
| <i>Under this theme the following indicators are included in the Council Plan:</i>  | <b>Target</b> |
| No more than 2 missed bins per 100,000 collections (baseline 0.21 in 2010/11).  | ★             |
| Improved street and environmental cleanliness - levels of litter 3% in 2011/12 (baseline 1% in 2010/11).  | ★             |
| Improved street and environmental cleanliness - levels of detritus 4% in 2011/12 (baseline 2% in 2010/11).  | ★             |
| Reduce CO <sub>2</sub> emissions from local authority operations to 30,406,895 in 2011/12 from 31,691,411 in 2009/10  | N/A           |
| 30% of household waste sent for reuse and recycling and composting in 2011/12 (baseline 29.85% in 2010/11).   | ■             |
| Household waste arisings which have been landfilled – 2011/12 target 10% (baseline 15.32%).   | ★             |
| Household waste arisings which have been used to recover heat, power and other energy sources from 55.06% in 2010/11 to 60% in 2011/12.   | ★             |
| Less than 2,000,000 business miles travelled in 2011/12 (baseline – 2,421,669 in 2004/5).   | ★             |
| 42 households assisted to live independently through new housing schemes by 2013.   | ★             |
| 8 households assisted through the Smarter Homes for the Future project during 2011/12.  | ■             |
| 11 households in the Borough prevented from becoming homeless via the Mortgage Rescue Scheme during 2011/12.  | ★             |
| Fewer than or equal to 35 households living in temporary accommodation at 31 March 2012   | ■             |
| Fewer than or equal to 2.1% of households that approach the authority and accepted as statutory homeless.   | ■             |
| <b>Overall progress</b>   |               |
| <b>Performance</b>  |               |
| <ul style="list-style-type: none"> <li>• <b>Missed bins</b> – 0.13 missed bins per 100,000 collections during 2011/12. This is a total of 6 actual missed bins. Target of &lt;2 missed bins per 100,000 achieved. The best ever recorded performance.</li> <li>• <b>Improved street and environmental cleanliness – levels of litter</b> – 1% of surveyed areas unacceptable during 2011/12, therefore target of 3% achieved.</li> <li>• <b>Improved street and environmental cleanliness – levels of detritus</b> – 1% of surveyed areas unacceptable during 2011/12, therefore target of 4% achieved.</li> <li>• <b>Reduce CO<sub>2</sub> emissions from local authority operations</b> – Data expected July 2012</li> <li>• <b>Household waste sent for reuse and recycling and composting</b> – 28.12%; the target of 30.00% has not been achieved due to the seasonal reduction in green waste during the winter months.</li> <li>• <b>Household waste arisings which have been landfilled</b> – 8.24%; the target of 10.00% was achieved.</li> <li>• <b>Household waste arisings which have been used to recover heat, power and other energy sources</b> – 63.63%; the target of 60.00% was achieved.</li> <li>• <b>Business miles travelled</b> – During 2011/12, a total of 1,838,307 business miles were travelled by SBC employees. Whilst this is slightly higher than last year's figure, the year-end target has nonetheless been achieved.</li> <li>• <b>Households assisted to live independently</b> – Parkview Extra Care Housing Development Scheme now open (first lettings commenced February 12) and all 42 properties are occupied.</li> </ul> |               |

- **Households assisted through the Smarter Homes for the Future project** – Five households to date have been assisted through the Smarter Homes for the Future project, below the target of 8. The funding has been rolled over into 2012/13, where it is targeted to assist at least another 5 households.
- **Households in the Borough prevented from becoming homeless** – During 2011/12, 15 households in Stockton were assisted by the Mortgage Rescue Scheme exceeding year-end target of 11. 57 households were assisted in the Tees Valley and Durham region in the same period.
- **Households living in temporary accommodation** – 53 cases in temporary accommodation at the end of March 2012, which is above the target of 35 due to current economic and housing pressures.
- **Households accepted as statutory homeless** – As a cumulative total 84 cases have been accepted with a homeless duty out of the 2,818 approaches to the service during the year, therefore that is 3.0% acceptance, against a target of 2.1%.

#### **Actions taken**

No remedial actions required.

#### **Customer perception/ satisfaction**

No updates on customer perception/satisfaction.

#### **Risk**

There are four Environment and Housing related high risks on the Corporate Risk Register:

- Continued delivery of the **Mandale** Regeneration Scheme – (Risk rating of 16);
- Continued delivery of the **Hardwick** Regeneration Scheme – (Risk rating of 16);
- Continued delivery of Nursery Gardens element of the **Parkfield** regeneration scheme and failure to realise phase 2 of the Parkfield regeneration scheme – (Risk rating of 16); and
- Failure to deliver a successful regeneration scheme at **Swainby Road** – (Risk rating of 16).

#### **Finance**

- Cost in-year associated with the new Government Carbon Reduction Commitment scheme was £85k.
- Even though there were delays to the opening of lines 1 and 2 following the refurbishment savings against other waste budgets offset the additional expenditure incurred in disposal. At year end there was a saving of £17,000 recorded.
- CFYA continues to benefit from increased prices for the sale of recyclables. Additional income of £299k was received in year.
- DCLG grants totalling £204k for tackling homelessness received in year.
- The Mandale and Hardwick Housing Regeneration Schemes are fully costed but are dependent on developers receipts. Schemes are closely monitored through the capital programme.